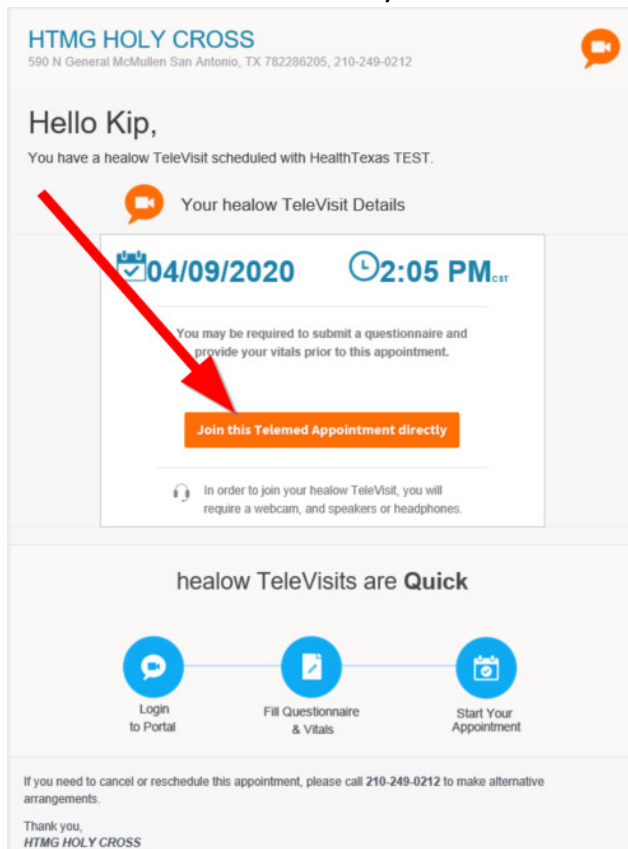


Joining a TeleVisit

Joining a TeleVisit with your HealthTexas provider is easy! Before your scheduled TeleVisit appointment time, you will:

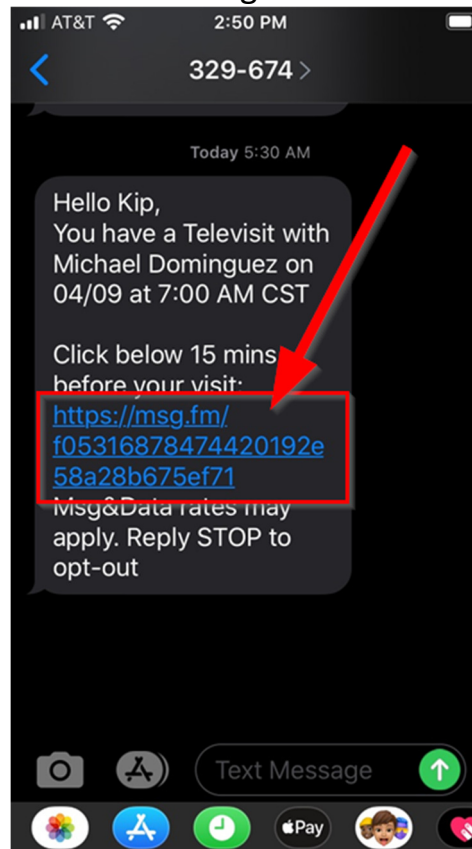
- Receive a call from the HealthTexas Care Team (30 minutes prior to your appointment time) to discuss your visit
- Receive a reminder email and text message

Email Confirmation / Reminder



OR

Text Message Reminder



Joining a TeleVisit

Using your iPhone or Android smartphone, simply click the link in the email or text message then:

- 1**
Enter your vitals (optional) and click "next"
- 2**
Accept the telemedicine consent form and click "Proceed"
- 3**
Click "Start TeleVisit"
- 4**
Wait for your provider to join
- 5**
Click "Allow" for access to your microphone and camera

